

# HOW WE'RE KEEPING YOU SAFE AT ASILIA AFRICA

As guests return to our camps, our top priority is ensuring both you and our staff feel safe without compromising the quality, hospitality and excitement that you've come to expect of a safari with Asilia.

The following document defines the updated protocols used by Asilia in our camps based on the current status of COVID-19. These take into account the general health and well-being of our guests and staff alike, with the aim of providing you a safe and healthy space in which to safari in East Africa.



Our protocols have been created with careful consideration and consolidation of the recommendations from the World Health Organisation, Centers for Disease Control, World Tourism Organisation, the International Air Transport Association, and health professionals from Park. Doctor with safari knowledge.



Our swimming pools are open. To ensure they remain safe, chlorine levels in pools are kept between 1-3mg/l, with the pH between 6.8-7.4. Our sunbathing chairs and areas will be routinely cleaned and disinfected, and swimming towels should be placed in a laundry basket for cleaning after use.



Asilia will comply with the government mandated policies in the country where its camps are located. The wearing of masks by guests while in camp or during activities is entirely elective. Should you prefer that our staff wear masks around you, we will be happy to comply with such requests.



If you experience symptoms of COVID-19, you will be asked to isolate in your room until the cause of symptoms can be determined. The camp manager will call our medical support team at Park. Doctor for a telephonic consultation. If the case is considered a potential COVID-19 infection, we will facilitate health authorities to do the necessary COVID-19 tests. If tested positive, the case will be dealt with in accordance with national guidelines, our medical support team at Park. Doctor and the guests' home country consulate.



Before COVID-19 was a factor, Asilia already had a vigorous and detailed standard of cleaning in place which has mirrored many COVID-related procedures recommended by international agencies. This standard will continue to be maintained.



As it is not always possible to wash hands in the safari environment, alcohol-based hand sanitiser is an excellent alternative. Bottles of hand sanitiser will be available in all public areas for guest use, in guest rooms, on all game activities and in safari vehicles.



In-camp dining has returned to pre-pandemic status with communal dining offered as standard. Our level of food hygiene and safety is maintained at the highest level.



All cultural and community-based activities are available to be booked for travelling guests.



The number of guests per shared game drive vehicle has returned to the pre-pandemic maximum of 6. If guests prefer not to share a vehicle then a private vehicle can be booked, based on availability and with the relevant charge applied.

